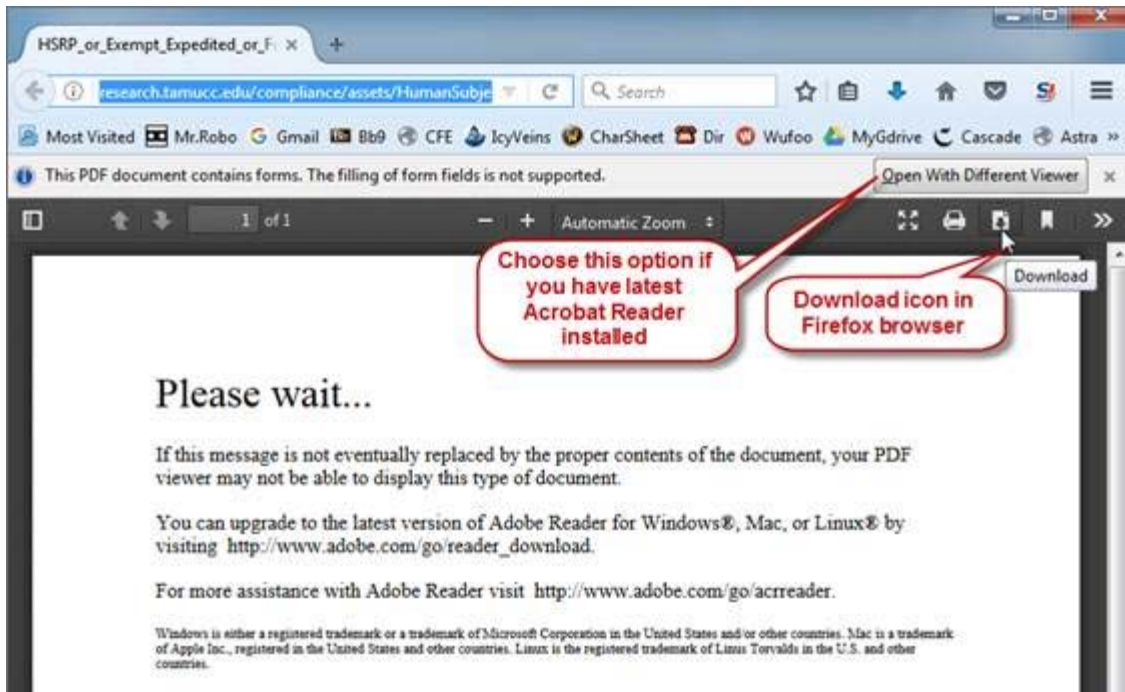
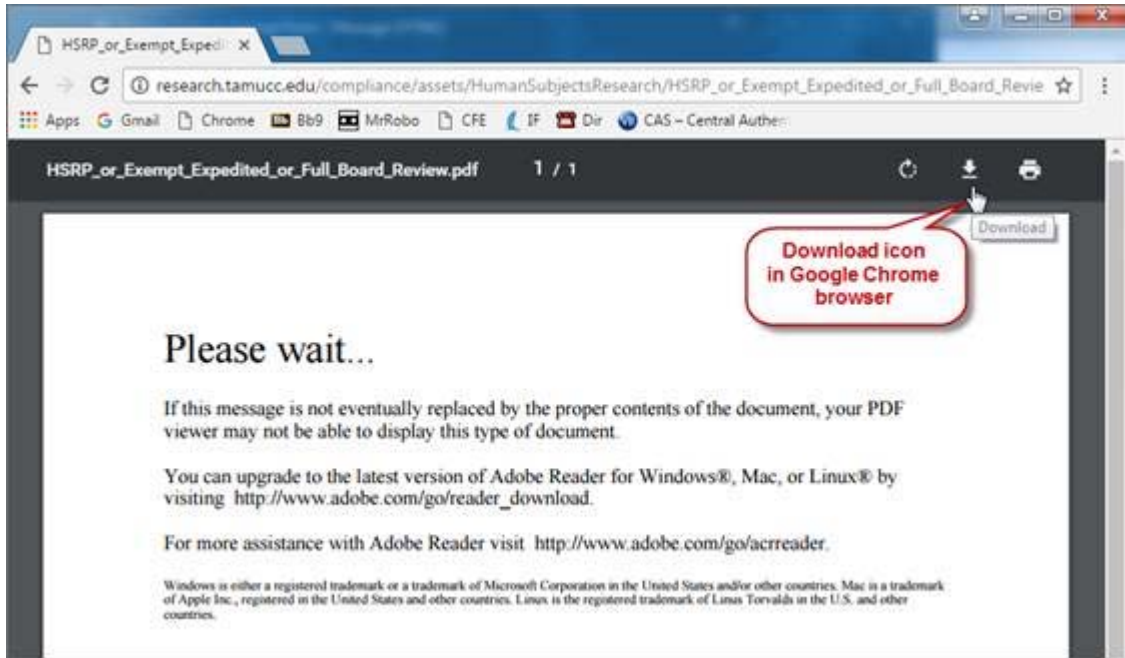


The difficulty may be a case of plugin compatibility. Below are screen shots of clicking the HSRP Protocol form link in **Google Chrome** and **Firefox**, respectively.



If using **Chrome**, simply save the linked document to your system then open it with the latest Acrobat Reader.

If using **Firefox**, you can use the same procedure as with the Chrome browser. Firefox also gives you the option of opening the linked file in another application.